



the baggage company

Feedback form

Name: _____

Ref: _____

Date: _____

Where did you hear about us?

What made you chose The Baggage Company?

- Recommendation Reputation Price Our staff The service offered
 Gut feeling Used us before You have seen us in action Others

Comment:

How was your first contact with our company?

- Excellent Good Adequate Unacceptable

Comment:

How do you rate the performance of our staff?

- Excellent Good Adequate Unacceptable

Comment:

The communication throughout the entire process was?

- Excellent Good Adequate Unacceptable

Comment:

And given the choice, would you use us again?

- Yes No

In your opinion is there anything we can do to improve our service?

Can we use this information for our marketing purposes?

- Yes No